



## ALAA Registered Breeder

## Complaint Form

Date:

### **Complainant Contact Information:**

Name:

Address:

City:

State:

Zip:

Country:

Daytime Phone Number:

Email Address:

### **Breeder Information:**

Name:

Address:

City:

State:

Country:

Phone Number (if known):

Website (if known):

Email (if know):

What date was the puppy/dog purchased?

What date did the puppy/dog arrive to you?

How did the puppy/dog come to your home? (Be specific: air shipped, picked up, driven, etc.)

How did you hear of the breeder? (Be specific: Internet, newspaper, friend, etc.)

Did the breeder provide you with IALA/ALAA registry papers for your pet? Yes No

Did the breeder provide you with medical records for your pet? Yes No



Did you sign a contract with the breeder? Yes No

Did you receive a copy of the contract for your records? Yes No

Were you advised of any health guarantees on the puppy? Yes No

If yes, were they supplied in writing (this could also be in the contract)? Yes No

Did you request to tour the breeder's home/facility? Yes No

If yes, were you provided that tour? Yes No

Were there specific concerns you had when touring the facility? Area you were refused access to?  
(Please explain)

**Website Information (fill out ONLY if pet was purchased off Internet):**

Name:

Address:

City: State: Country:

Phone Number (if known):

Website (if known):

Email (if know):

How did you learn of this specific website?

How was the puppy paid for?

How did the puppy come to your home? (Be specific: air shipped, picked up, driven, etc.)

Was there an interview before you were allowed to purchase the puppy? Yes No

Did the breeder provide references? Yes No

If yes, did you contact those references? Yes No

Were you advised of any health guarantees on the puppy? Yes No

If yes, were they supplied in writing? Yes No



**Animal Information:**

Age when obtained:

Sex:

Was the animal altered (spayed/neutered) by breeder?    Yes    No

Was the animal altered by you?    Yes    No

If yes, what age?

Please describe the puppy's condition upon arrival/pick up:

Were you advised of veterinary care the animal had received prior to purchase?    Yes    No

If yes, please explain. Note if information was received verbally or in writing (Be specific):

How soon after purchase did you take your animal to a veterinarian to be examined?

Was the vet visit for health exam/vaccinations or because of medical concerns?

At what point did you first notice the animal might be suffering from medical problems?

Is the animal currently living?    Yes    No

If no, please explain how he or she died (Be specific):

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How old was the animal at the age of death?      Years      Months      Weeks

Were there any prior medical conditions that you were aware of upon purchasing the dog?

Yes      No

If yes, please explain (Be specific):

Have you contacted any organizations, professionals, or others about your complaint, besides the ALAA?    Yes      No

If yes, please list the agencies contacted:

Have you contacted a lawyer?    Yes    No

If yes, please list lawyer's contact information:

Additional Description of any Complaint about Breeder (Be specific):

Please explain exactly what it is that you are wanted from the breeder (compensation for vet bills, refund for puppy, new puppy etc.) If you are wanted compensation please provide copies of any bills that apply. Also provide copies of emails and any other correspondents with breeder. Also **list** everything you received with the puppy. (Types of paperwork, pictures, food etc.)

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Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

The ALAA will do what it can to resolve your complaint, however, we cannot guarantee that the outcome will be what you desired. The ALAA is not a law enforcement agency, nor a legal firm, but rather an organization dedicated to using its resources to help the worldwide advancement of the Labradoodle. Once the ALAA has reviewed this complaint, we will begin our investigative process and contact you.

Please print the form and fill out then scan and email it to

Mary Pat Thate, ALAA Vice President, at [vicepresident@alaa-labradoodles.com](mailto:vicepresident@alaa-labradoodles.com)